First Team® Basketball Warranty

Information

Warranty Information:
All First Team products are warranted against manufacturers defects at delivery. Additionally, First Team warranties most products for a given period of time as stated in the literature. Below is an explanation of First Team's warranty levels.

Limited Warranty:
Covers any damage caused by normal basketball activity and normal player contact with the goal. "Normal basketball activity" and "Normal player contact" shall be described as any action that is necessary for participation in the game of basketball. Deliberate hanging on the rim, multiple player hanging, and vandalism are not covered under the Limited Warranty.

Superior Warranty:
Covers any damage or failure caused by any type of basketball activity or related contact with the unit. This includes deliberate hanging on the rim as well as multiple player hanging. The Superior Warranty does not cover vandalism.

Unconditional Warranty:
Covers any damage or failure that occurs for any reason. Any product carrying an Unconditional Warranty is exempt from the above stated limitations.

Any normal wear and tear caused by weathering or UV exposure is not covered under any First Team warranty. All painted items carry a one year limited warranty on coating.

First Team basketball systems listed solely under "Residential Basketball Packages" are warranted for residential use only! "Residential" is defined as a "single family dwelling." For a complete listing of basketball packages warranted for non-residential use, refer to the "Institutional Basketball Packages" section of First Team's price list. Under no circumstances shall any basketball package other than those listed under "Institutional Basketball Packages" be warranted for non-residential use.